

# An Audit a day keeps the lawyers at bay!

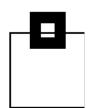




Roy Boxwell, SEG



# Agenda



- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!







# Agenda

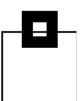
- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!











 The new, Europe-wide, GDPR requires it! https://www.eugdpr.org/

#### Intro:

The EU General Data Protection Regulation (GDPR) replaced the Data Protection Directive 95/46/EC and is designed to harmonize data privacy laws across Europe, to protect and empower all EU citizens' data privacy and to reshape the way organizations across the region approach data privacy.

Enforcement date was nearly two years ago, on the 25th May 2018, from when those organizations in non-compliance will face heavy fines.



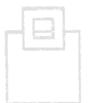
#### **Definitions:**

#### Art. 4 GDPR Definitions

For the purposes of this Regulation:

'personal data' means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, <u>an identification number</u>, <u>location data</u>, <u>an online identifier</u> or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or <u>social identity</u> of that natural person;

This includes TCP/IP addresses and Email addresses...





#### **Definitions:**

### Art. 25 GDPR Data protection by design and by default

1. Taking into account the state of the art, the cost of implementation and the nature, scope, context and purposes of processing as well as the risks of varying likelihood and severity for rights and freedoms of natural persons posed by the processing, the controller shall, both at the time of the determination of the means for processing and at the time of the processing itself, *implement* appropriate technical and organisational measures, such as pseudonymisation, which are designed to implement data-protection principles, such as data minimisation, in an effective manner and to integrate the necessary safeguards into the processing in order to meet the requirements of this Regulation and protect the rights of data subjects.



#### **Definitions:**

### Art. 25 GDPR Data protection by design and by default

2. The controller shall implement appropriate technical and organisational measures for ensuring that, by default, only personal data which are necessary for each specific purpose of the processing are processed. That obligation applies to the amount of personal data collected, the extent of their processing, the period of their storage and their accessibility. *In particular, such measures shall ensure that by default personal data are not made accessible without the individual's intervention to an indefinite number of natural persons.* 





#### **Definitions:**

### Art. 32 GDPR Security of processing

Taking into account the state of the art, the costs of implementation and the nature, scope, context and purposes of processing as well as the risk of varying likelihood and severity for the rights and freedoms of natural persons, the controller and the processor shall implement appropriate technical and organisational measures to ensure a level of security appropriate to the risk, including inter alia as appropriate:

the pseudonymisation and encryption of personal data;

the ability to ensure the ongoing confidentiality, integrity, availability and resilience of processing systems and services;



#### **Definitions:**

#### Art. 32 GDPR Security of processing

the ability to restore the availability and access to personal data in a timely manner in the event of a physical or technical incident;

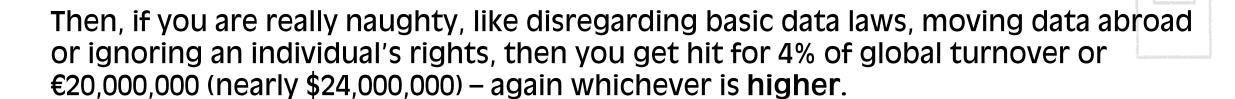
a process for regularly testing, assessing and evaluating the effectiveness of technical and organisational measures for ensuring the security of the processing.

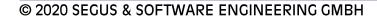
In assessing the appropriate level of security account shall be taken in particular of the risks that are presented by processing, in particular from <u>accidental or unlawful destruction</u>, <u>loss</u>, <u>alteration</u>, <u>unauthorised disclosure of</u>, <u>or access to personal data transmitted</u>, <u>stored or otherwise processed</u>.

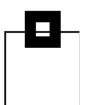


The fines are also amazingly high.

First, for the "minor" problem of being over 72 hours late when data leaks have occurred (a breach), is 2% of global turnover or €10,000,000 (Nearly \$12,000,000) – whichever is higher.







The fines are also amazingly high.

Here's a fun website you do \*not\* want your firm name to appear on:



https://www.enforcementtracker.com/



Current "winner" (as of 8<sup>th</sup> April 2020) is British Airways on the 8<sup>th</sup> July 2019:

204,600,000€

**British Airways** 

Art. 32 GDPR

Insufficient technical and organisational measures to ensure information security





Art. 83 GDPR General conditions for imposing administrative fines

Each SA shall ensure that the imposition of administrative fines (...) be <u>effective</u>, <u>proportionate and dissuasive</u>.

When deciding (...) due regard shall be given to the following:

the nature, gravity and duration of the infringement taking into account the nature scope or purpose of the processing concerned as well as the number of data subjects affected and the level of damage suffered by them;

the intentional or negligent character of the infringement;

any action taken by the controller or processor to mitigate the damage suffered by data subjects;

the degree of responsibility of the controller or processor taking into account technical and organisational measures implemented by them pursuant to Articles 25 and 32;

# Agenda

- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!

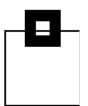








# Audit – Voting



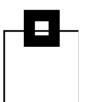
Please vote for one of the options below







# Audit – Voting



## Please vote for one of the options below

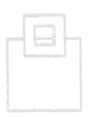
Option 1:



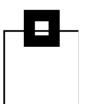
Problem? What problem?







# Audit - Voting



## Please vote for one of the options below

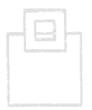
• Option 2:



Can Stock Photo

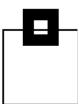
A shovel of sand hides many things...







# Audit - Voting



### Please vote for one of the options below

Option 3:









We already have a solution – we do not want to re-invent the wheel!

# Agenda

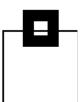
- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!











## Focusing on the major area of concern – the database server:

Audit Logging Requirements	Cobit (SOX) FIEL	PCI DSS	HIPAA	CMS ARS	GLBA	ISO 17799 27001	NERC	NIST 800- 53 FISMA	GDPR
SELECTs against sensitive data		X	X	X	X	X		X	X
Insert, Update, Delete	Х			X		X			X
Access violations	X	X	X	X	X	X	X	X	X
Schema Changes	Х	X	X		X	X	X	X	
Grants/Revokes	Х	X	X	X	X	X	X	X	X







- Critical activities that enterprises should be auditing
  - Privileged Users
    - Access/changes/deletion to critical data
    - Access using inappropriate channels
    - Schema modifications
    - Unauthorized addition of user accounts











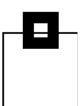
- Critical activities that enterprises should be auditing
  - End Users
    - Unusual access to excessive amounts of data
    - Access to data outside standard working hours
    - Access to data through inappropriate channels
  - Developers, Analysts and System Administrators
    - Access to live production systems
  - IT Operations
    - Inappropriate changes to DB/DB applications



# **Danger**

Critical incidents might be closer than you think

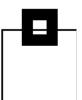




- ... or in other words:
  - Collect as much data as you can, because you probably don't know today what you'll need tomorrow
    - → breach patterns do change!!!
- Make sure you include:
  - SELECTs (against sensitive data)
  - DDL
  - DML
  - DCL
  - Utilities (online + offline)
  - Commands
  - Assignment, or change of a user ID/authorization especially privileged users

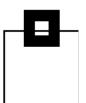






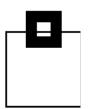
- Be careful what happens outside of a table:
  - Consider clones
  - Consider backups
  - Consider extended statistics in catalog tables, like SYSCOLDIST + SYSKEYTGTDIST
  - Consider utility output (REORG, RUNSTATs)
  - Consider UNLOADs
  - Consider Replication
  - Consider access to the underlying VSAM cluster
- Also consider your INSTALL SYSADM/SYSOPR
  - → Sorry DBAs, but Auditing requires a separation of duties



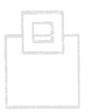


- Most Home-Grown Solutions are based on the Db2 Audit Trace:
  - Class 1, 2, 7, 8 have very little overhead
    - Access violations (Class 1 IFCID 140)
    - GRANTs/REVOKEs (Class 2 IFCID 141)
    - Assignment, or modification of a user ID/authorization (Class 7 IFCIDs 55, 83, 87, 169, 319)
    - Db2 utility (Class 8 IFCIDs 23, 24, 25, 219, 220)
  - Class 3 (IFCID 142) has very little overhead
    - DDL (only for TB having the AUDIT ALL attribute)





- Most Home-Grown Solutions are based on the Db2 Audit Trace:
  - Class 4, 5 (IFCIDs 143, 144) has up to 5% overhead
    - 1st INSERT/UPDATE/DELETE, SELECT in a UOR



- Class 10 (IFCIDs 270, 271) has low overhead
  - Trusted context Create/Alter and Column mask/Row permission Create/Drop/Alter



- IFCIDs 90, 91 have very little overhead
  - Db2 Commands





# Agenda

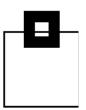
- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!











There are a variety of existing resources Db2 already provides/comes with:

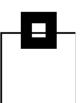
- Db2 Log
- Db2 Trace
- Db2 Memory (DSC/EDM)
- Db2 Exits





IBM **Db2** 





#### Db2 Log:

- Pros:
  - Comes with Db2 and supports all versions
  - No additional overhead
  - No additional costs (except you want to keep logs for a longer period of time than currently and, of course, your analysis)
  - Most companies have log analysis tools they're already familiar with
- Cons:
  - Not all required data is logged
    - SELECTs are especially lacking

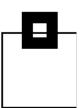






#### Db2 Trace:

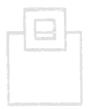
- Pros:
  - Comes with Db2 and supports all versions
  - No additional costs (except for storing and processing the collected data)
  - Most companies have trace data analysis tools they're already familiar with
- Cons:
  - Depending on the scope (number of IFCIDs/classes), and the type (SMF, OPX, GTF, SRV), the overhead may be significant
  - You need to build your own repository
  - If not using OPX you lose time!



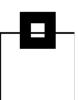
#### Db2 Trace:

- What are the differences:
  - There are different types of traces:
    - Statistics, Accounting, Audit, Monitor, Performance, Global
  - There are different classes
  - There are hundreds of individual IFCIDs
  - → Depending on your choice, the overhead is unmeasurable to significant
  - → A key difference in cost is the trace destination!
    - SMF, OPX, GTF, SRV



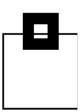






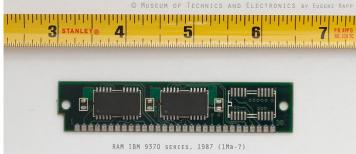
#### Db2 Trace:

- What are the differences:
  - Processing the data requires simple to more sophisticated knowledge:
    - SMF: System Management Facility:
       Most commonly used, easy to process (use DSN1SMFP) Once a day "cuts" cost 24 hours
    - OPn/OPX: Buffer Destination Trace very efficient, but Assembler needed to process (DSN1SDMP is pretty poor)
    - GTF: Generalized Trace Facility: Used for detailed monitoring
    - SRV: Serviceability Routine:
       I have never seen it used



#### Db2 Memory (DSC/EDM):

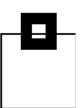
- Pros:
  - Comes with Db2 and supports all versions
  - No additional overhead
  - No additional costs (except for storing and processing)
- Cons:
  - Not all required data is there
  - Usually you can't access it yourself, unless you hook into it
  - The information is volatile and can get lost quickly











#### Db2 Exits:

- Pros:
  - Partially comes with Db2 and supports all versions
  - No additional costs (except for storing and processing)



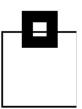
- Not all required data is there
- Lots of coding necessary to catch and process the data
- The overhead may be significant









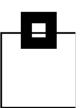


#### **Additional Tools:**

- Pros:
  - There are various solutions to choose from
  - Usually easy to use and more powerful than native Db2 options
- Cons:
  - Vendors charge for it
  - Implementation and processing overhead may be significant
  - Additional appliances lead to more vulnerability and administration overhead







#### **Additional Tools:**

- What are the differences?
  - Good solutions have efficient data collectors and share repositories for Audit, Performance Management, Accounting, Analytics ...
  - Some solutions use hooks into the Db2 address space to capture SQL activity – errors can bring down Db2, or the entire LPAR, thus they try to protect Db2 by encapsulating the "foreign" code
  - Some solutions need additional appliances (easily up to 100+ virtual appliances) → all SQL captured is sent (unencrypted!) through the network. If the connection gets lost they try to cache it. Keep in mind that attackers do DDoS attacks!





# Agenda

- 1. Audit do you need it, do you care?!
- 2. Audit Voting
- 3. Audit needs and musts
- 4. Solution overview and their Pros/Cons
- 5. The viable way let Db2 do the magic!



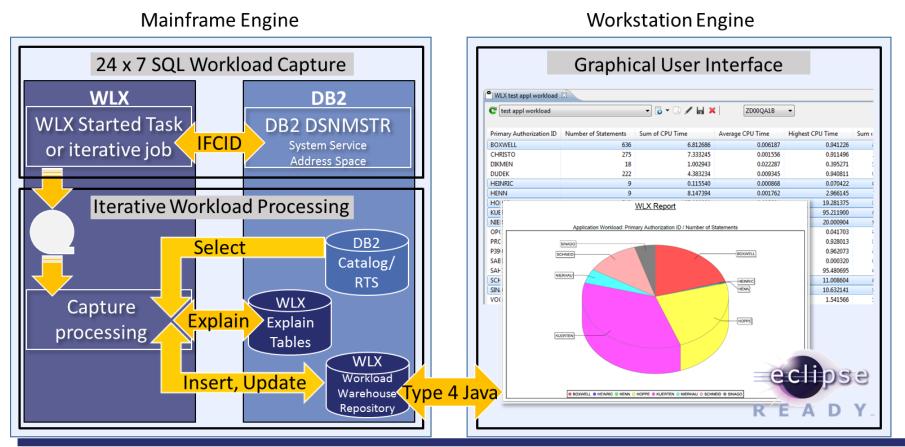




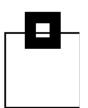




# Efficient data collector for your desired scope of Audit







The most reliable/efficient solution is based on those reliable and robust Db2 key functions we've been using for ages.

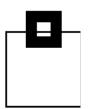
Exploiting them results in the most powerful solution:

- You benefit from rock solid features, like:
  - Security
  - Compression
  - Native Db2 functions
  - Extended Client Identification Registers, sqleseti()

The only question is: What key Db2 functions are needed?







Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing.

The absolute minimum requirement is to get the SQL that is running in the enterprise so at least:

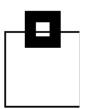


316/318 Dynamic SQL (SELECT, INSERT, etc.) (+317 for the full SQL statement)



400/401 Static SQL (SELECT, INSERT, etc.)
(+SYSPACKSTMT for the full SQL statement)





Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing.



20/24/25 Othicy Start, pridoc cridings, and otop	23/24/25	Utility start, phase change, and stop
--	----------	---------------------------------------

219/220 Utility Listdef and Template)

55/83/87/ SQLID setting

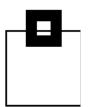
169/319



90/91 Commands and their completion status







Using IFCIDs along with OPX buffers delivers in-depth information without the overhead and delay of SMF processing:



140 Authorization failures

141 Authorization changes

143/144 AUDIT Table access

197 Console messages

269/270/271 Trusted Context and Column Masks/Row Permissions



Add the correlation headers to get detailed authentication data.



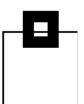


So now you have all that data for Audit. But also now think about what else you could do with all of it...

Just imagine the performance data contained within...or the usage analysis possible...

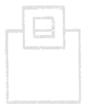
The possibilities are endless! This is a fantastic data source created for Audit but available for performance DBAs and even developers!





## **BUT**:



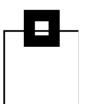




## Make sure it's secure!

- Set up and audit access to the repository
- Alert via WTO if someone messes with the IFCIDs you've chosen
- Consider automatically cancelling threads of users violating the rules





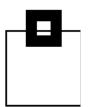
All IFCIDs listed have a much smaller footprint than a blanket AUDIT CHANGES/ALL

This is integrated, reliable Db2 technology, OPX is the right target for efficient capturing. Store it in a repository and protect it using proven technology (e.g. RACF, ACF2, Top Secret)

Using Db2 compression reduces storage requirements by exploiting proven, integrated technology

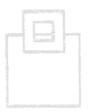
- → No new vulnerabilities like:
  - Black Box appliance
  - Massive sensitive data transmissions over the network





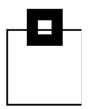
Do your (automated) reporting/alerting/analytics as needed:

- SPUFI
- Batch Job
- Enterprise-wide reporting system
- GUI (DRDA based queries are fully zIIP eligible)
  - Eclipse based
  - ZOWE based









DSC and EDM provide detailed workload insights, including flushed statements:

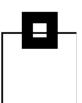
- SQL text
- Statement ID
- Date/time
- Current status
- Resource consumption
- Identification/environmental data











#### Use a GUI front end:

Exploit and integrate into Eclipse based GUI front ends

- GUIs can come as a Plug-in for
  - IBM Rational
  - IBM Data Studio
  - Eclipse native
- Use ZOWE It rocks!
- Existing Db2 connections are used to connect to the mainframe
- Interactive dialogs allow complex and powerful analysis
- Export features can create PDF reports and allow MS Excel handover

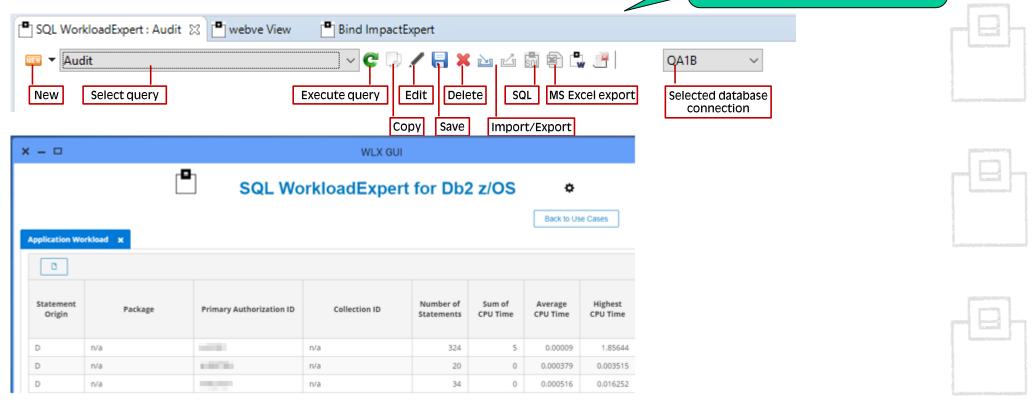






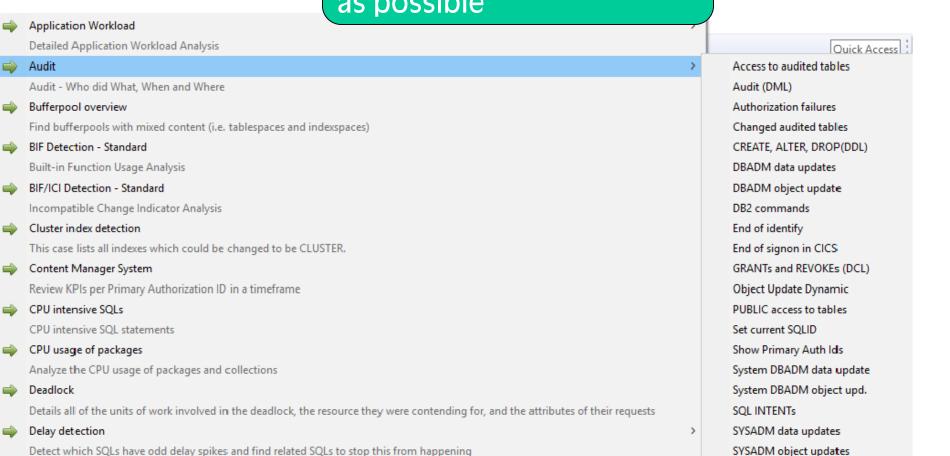


#### GUI features – button overview





Delivered Use Cases make using the product as easy as possible

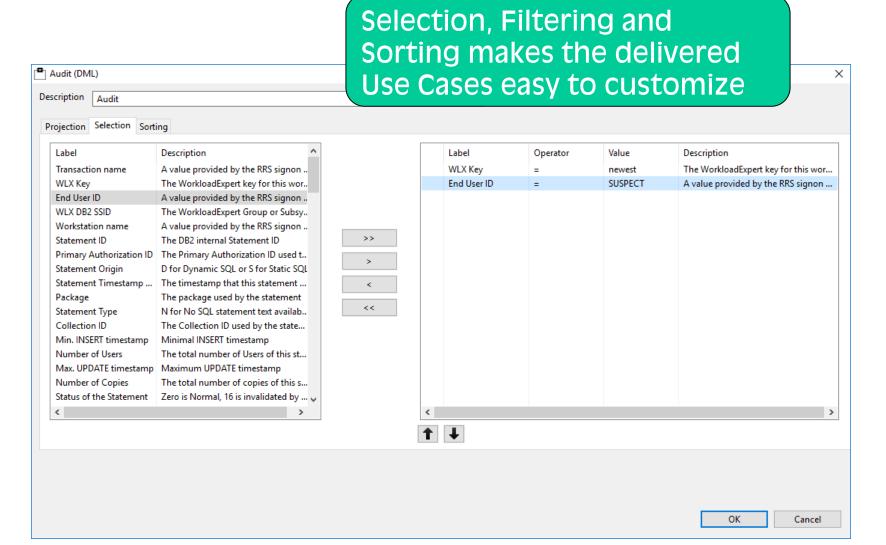










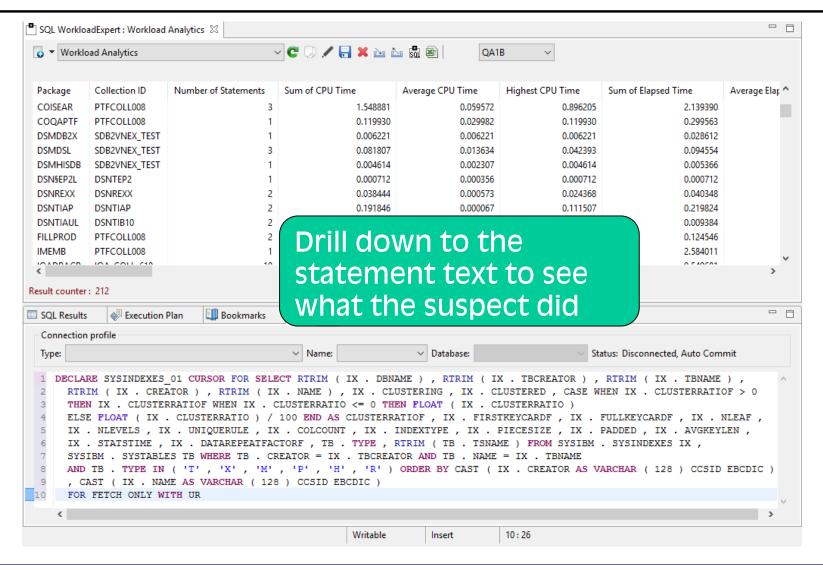




















Choose how you'd like to find out who did what and when...

Access to audited tables

Audit (DML)

Authorization failures

CREATE, ALTER, DROP (DDL)

CREATE, ALTER, DROP (DDL) audited tables

Db2 commands

Db2 console messages - Details

Db2 console messages - Overview

Distributed translation

DBADM data updates

DBADM object update

End of identify

End of signon in IMS/CICS

GRANTs and REVOKEs (DCL)

Object Update Dynamic

PUBLIC access to tables

Row permission

Security Processing

Set current SQLID

Show Primary Authorization IDs

System DBADM data update

System DBADM object update

SQL INTENTs

SYSADM data updates

SYSADM object updates

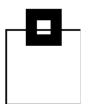
Trusted context usage

Trusted context DDL

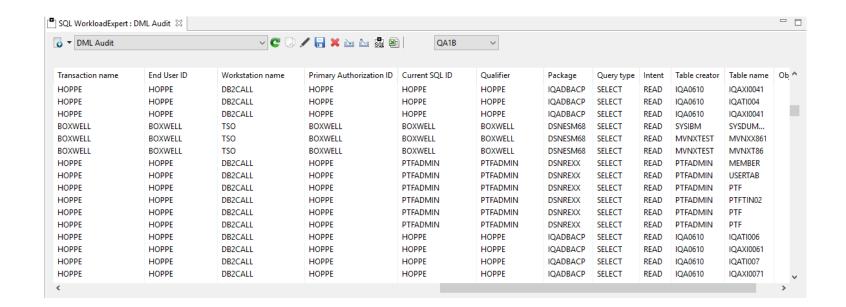








Choose how you'd like to find out who did what and when...









Optionally use our LEEF (Log Event Extended Format) or syslogger support for the SIEM system of your choice!



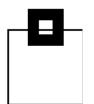






LEEF: 1.0 | Software Engineering GmbH | WorkLoadExpert Audit | 6.1 |
IFCID 090 | cat=success | devTimeFormat=yyyy-MM-dd'T'HH:mm:ss.SSSZ |
devTime=2018-03-09T09:57:33.886+0100 | Sev=01 | usrName=GABELMA |
name= | usrPriv= | usrGroups= | src= | subsys=DC10 | dsn= | plan=MVNXPLAN |
objtyp= | obj= | intent= | SQLid=GABELMA | poe= | submitby= | job=Z100 DC10 |
cmd=-DIS GROUP | checkid= | conn=DC10 location Z100DC10 LU DESWEGO1.Z100DC10 |
group DC10 member DC10 connector DB2CALL GABELMA operator GABELMA |
workstation DB2CALL tx GABELMA enduser GABELMA | sum=DB2 DC10 GABELMA |
Command Issued by id GABELMA:-DIS GROUP



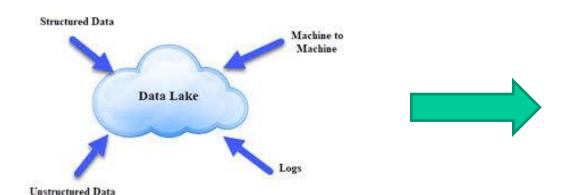


These days most z/OS Audit systems collect data and transfer to a Data Lake of your choice for post processing every two to three hours e.g. WorkLoadExpert, zSecure etc.



This data is typically RACF, SMF and Master Log data on its way to e.g. QRadar, Splunk, AlienVault et al

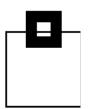








#### Questions???



Many thanks for your attention and now....







