

SQL WorkloadExpert for Db2 z/OS

Compliance with compliments!

Audit Component







AGENDA

- 1. Audit needs and musts
- 2. Solution overview and their Pros/Cons
- 3. The viable way let Db2 do the magic!
- 4. Customer results from the banking industry







- 61% of companies state that cybercrime and data theft are their most challenging threats
- 92% of respondents of a Lloyds Bank survey suffered a data breach in the past five years
- The number of attacks is growing each year
- Last year about ½ Billion records stolen
- Reputation is significantly affected by breaches
- The average cost of a data breach is \$5.4M+
- Fines, penalties and losses are \$105 \$359 per data record → calculate your companies costs
- Securing environments is still a catch-up task:
 - Technology gets better, but attackers still find their way – sometimes from inside!
- 95% of the attacks start with a human error (website, or Email attachment)



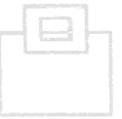




- Attackers use...
 - SQL injection
 - DDoS
 - Third-party software
 - XSS
 - Malware
 - Phishing
 - Watering holes/Honey pots
 - Physical access





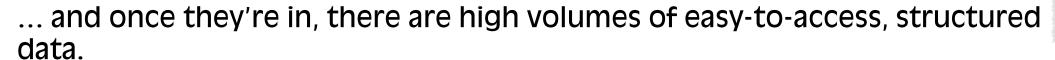


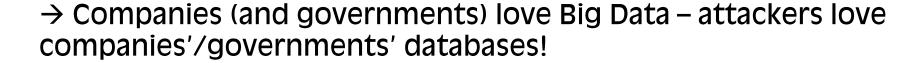


... the enterprises database servers are the target in 96% of the security breaches!

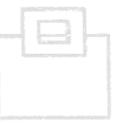
Because they contain your/your client's most valuable information...

- Customer personal information (PI, such as SSN)
- Detailed personal information
- Personal financial data (PFI, also credit reporting)
- Bank account/credit card information
- Health information

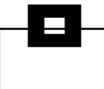












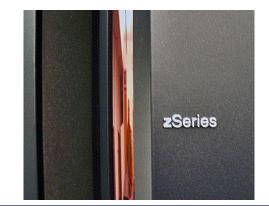
But the mainframe is safe – isn't it?!

- 50% of the concerns are about privileged insiders
- 29% of the concerns are with web-enabled z/OS apps
- 21% of the concerns are with advanced persistent threats



"As mainframes become a major component in SOA, they are increasingly exposed to malware. Web services on the mainframe have significantly impacted security"







However, protecting and auditing is a major cost factor nowadays, thus the authorities had to force companies to pay attention:

- SOX Sarbanes Oxley Act
- FIEL Financial Instruments and Exchange Law
- PCI DSS Payment Card Industry Data Security Standards
- HIPAA Health Insurance Portability and Accountability Act
- CMS ARS Center for Medicare/Medicaid Services Acceptable Risk Safeguards
- GLBA Gramm-Leach-Bliley Act (Financial Services Modernization)
- ISO 17799 (Basel II), ISO 27001 (Basel III)
- NERC North American Electric Reliability Corporation
- NIST 800-53 (FISMA) National Institute of Standards and Technology (Federal Information Security Management Act)





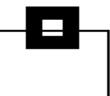


- Chose your favorite one and/or use a reliable resource for guidance:
 - Center of Internet Security (CIS)
 - Department of Defense (DoD)
 - Security Technical Implementation Guide (STIG)
 - Common Vulnerability Exposure (CVE)
 - Bundesamt für Sicherheit in der Informationstechnik (BSI)









• Make sure you meet your business needs (e.g.PCI DSS):

PCI DSS Requirement	Authentication, Authorization or Audit?
10.1 Establish a process for linking all access to system components to each individual user	Authentication, authorization AND audit
10.2.7 Log the creation and deletion of system level objects	Audit
10.3 Record audit trail entries for all system components for each event	Audit
10.5 Secure audit trails so they cannot be altered.	Audit
10.6 Review logs for all system components related to security functions at least daily	Audit
10.7 Retain audit trail history for at least one year; at least three months of history must be immediately available for analysis	Audit







- Critical activities that enterprises should be auditing
 - Privileged Users
 - Access/changes/deletion to critical data
 - Access using inappropriate channels
 - Schema modifications
 - Unauthorized addition of user accounts
 - End Users
 - Unusual access to excessive amounts of data
 - Access to data outside standard working hours
 - Access to data through inappropriate channels
 - Developers, Analysts and System Administrators
 - Access to live production systems
 - IT Operations
 - Inappropriate changes to DB/DB applications







 Focusing on the major areas of concern – the database server:

Audit Logging Requirements	Cobit (SOX) FIEL	PCI DSS	HIPAA	CMS ARS	GLBA	ISO 17799 27001	NERC	NIST 800-53 FISMA
SELECTs against sensitive data		X	X	X	X	X		X
Insert, Update, Delete	X			X		X		
Access violations	X	X	X	X	X	X	X	X
Schema Changes	X	X	X		X	X	X	X
Grants/Revokes	X	X	X	X	X	X	X	X







- ... or in other words:
 Collect as much data as you can, because you probably don't know today what you'll need tomorrow
 - → breach patterns do change!!!
- Make sure you include:
 - SELECTs (against sensitive data)
 - DDL
 - DML
 - DCL
 - Utilities (online + offline)
 - Commands
 - Assignment, or modification of a user ID/authorization especially privileged users



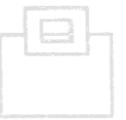




- Be careful what happens outside of a table:
 - Consider clones
 - Consider backups
 - Consider extended statistics in catalog tables, like SYSCOLDIST + SYSKEYTGTDIST
 - Consider utility output (REORG, RUNSTATs)
 - Consider UNLOADs
 - Consider Replication
 - Consider access to the underlying VSAM cluster
- Also consider your INSTALL SYSADM/SYSOPR
 - → Sorry DBAs, but Auditing requires a separation of duties







- Most Home-Grown Solutions are based on the Db2 Audit Trace
 - Class 1, 2, 7, 8 have very little overhead
 - Access violations
 - GRANTS/REVOKES
 - Assignment, or modification of a user ID/authorization
 - Start of a Db2 online utility
 - Class 3 (IFCID 142) has very little overhead
 - DDL (only for TB having the AUDIT ALL attribute)
 - Class 4, 5 (IFCID 143, 144) has 15% 20% overhead
 - 1st SELECT, INSERT/UPDATE/DELETE of a UOR
 - IFCID 90, 91 have very little overhead
 - Db2 Commands







- There are a variety of existing resources Db2 already provides/comes with:
 - Db2 Log
 - Db2 Trace
 - Db2 Memory (DSC/EDM)
 - Db2 Exits
- And of course additional products









Db2 Log:

- Pros:
 - Comes with Db2 and supports all versions
 - No additional overhead
 - No additional costs (except you want to keep logs for a longer period of time than currently and, of course, your analysis)
 - Most companies have Log analysis tools they're already familiar with

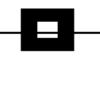


- Not all required data is logged
 - SELECTs are especially lacking









Db2 Trace:

- Pros:
 - Comes with Db2 and supports all versions
 - No additional costs (except for storing and processing the collected data)
 - Most companies have trace data analysis tools they're already familiar with



- Depending on the scope (number of IFCIDs/classes), and the type (SMF, OPX, GTF, SRV), the overhead may be significant
- You need to build your own repository





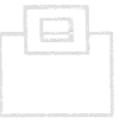


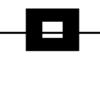
Db2 Trace:

- What are the differences:
 - There are different types of traces:
 - Statistics, Accounting, Audit, Monitor, Performance, Global
 - There are different classes
 - There are hundreds of individual IFCIDs
 - → Depending on your choice, the overhead is unmeasurable to significant
 - → A key difference in cost is the trace destination!
 - SMF, OPX, GTF, SRV









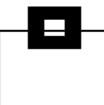
Db2 Trace:

- What are the differences:
 - Processing the data requires simple to more sophisticated knowledge:
 - SMF: System Management Facility:
 Most commonly used, easy to process (use DSN1SMFP)
 - Opn/OPX: Buffer Destination Trace very efficient, but Assembler needed to process (DSN1SDMP is pretty poor)
 - GTF: Generalized Trace Facility: Used for detailed monitoring
 - SRV: Serviceability Routine:
 We have never seen it used









Db2 Memory (DSC/EDM):

- Pros:
 - Comes with Db2 and supports all versions
 - No additional overhead
 - No additional costs (except for storing and processing)



- Not all required data is there
- Usually you can't access it yourself, unless you hook into it
- The information is volatile and can get lost quickly









Db2 Exits:

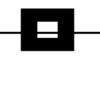
- Pros:
 - Partially comes with Db2 and supports all versions
 - No additional costs (except for storing and processing)



- Cons:
 - Not all required data is there
 - Lot's of coding necessary to catch and process the data
 - The overhead may be significant







- Pros:
 - There are various solutions to choose from
 - Usually easy to use and more powerful than native Db2 options



- Vendors charge for it
- Implementation and processing overhead may be significant
- Additional appliances lead to more vulnerability and administration overhead







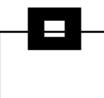


- What are the differences?
 - Good solutions have efficient data collectors and share repositories for Audit, Performance Management, Accounting, Analytics ...
 - Some solutions use hooks into the Db2 address space to capture SQL activity – errors can bring down Db2, or the entire LPAR, thus they try to protect Db2 by encapsulating the "foreign" code
 - Some solutions need additional appliances
 (easily up to 100+ virtual appliances)
 → all SQL captured is sent (unencrypted!)
 through the network. If the connection gets
 lost they try to cache it. Keep in mind that
 attackers do DDoS attacks!

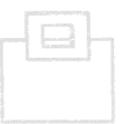








- What are the differences?
 - Some solutions exploit zIIP processors
 - Optional (scope)
 - Forced usage
 - Some solutions offer reporting in real-time
 - Some solutions offer alerting
 - This requires a rule, or profile setup
 → keep in mind that they are based on known patterns
 - and of course solutions differ in
 - Setup (collector per Db2 system/LPAR)
 - Filtering
 - Dedicated support of compliance reports



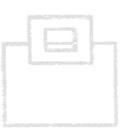




- What are the differences?
 - Some solutions have additional capabilities:
 - Covering a variety of databases (Db2 z/OS/LUW, IMS, Oracle, SQL Server, ...)
 - Covering applications (CICS, SAP, ...)
 - Covering dataset activity and Content Managers (VSAM, FTP, SharePoint, ...)
 - Covering Big Data (Hadoop, HANA, ...)
 - Covering vulnerability scanning of up to entire infrastructures (including network, firewall, workstations, ...)
 - Covering logons, connects
- → Depending on your choice it may become complex and expensive and you're locked to a specific vendor!







The most reliable/efficient solution is based on those reliable and robust Db2 key functions we've been using for ages.

Exploiting them results in the most powerful solution:

- You benefit from rock solid features, like:
 - Security
 - Compression
 - Native Db2 functions
 - Extended Client Identification Registers, sqleseti()

The only question is: What key Db2 functions are needed?







Using IFCIDs along with OPX buffers delivers in-depth information without the overhead of SMF processing:

316/318 Dynamic SQL (SELECT, INSERT, UPDATE, DELETE)

(+317 for the full SQL statement)

400/401 Static SQL (SELECT, INSERT, UPDATE, DELETE)

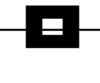
(+SYSPACKSTMT for the full SQL statement)

Add the correlation headers to get detailed authentication data









Using IFCIDs along with OPX buffers delivers in-depth information without the overhead of SMF processing:

23/24/25 Utility start/phase/stop (+219=Listdef+220=DSs)

55/83/87 SQLID setting

90/91 Commands and their completion status

140 Authorization failures

141 Authorization changes

62/142 DDL/DDL for tables with audit changes/all

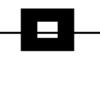
270/271 Trusted Context and Row Permission masks





Add the correlation headers to get detailed authentication data





BUT:



- Set up and audit access to the repository
- Alert via WTO if someone messes with the IFCIDs you've chosen
- Consider automatically cancelling threads of users violating the rules





- All IFCIDs listed have a much smaller footprint than AUDIT CHANGES/ALL
- This is integrated, reliable Db2 technology
- OPX is the right target for efficient capturing
- Store it in a repository and protect it using proven technology (e.g. RACF, ACF2, Top Secret)
- Using Db2 compression reduces storage requirements exploiting proven, integrated technology

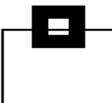


- Black Box appliance
- Massive sensitive data transmissions over the network









Do your (automated) reporting/alerting/analytics as needed:

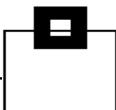
- SPUFI
- Batch Job
- Enterprise wide reporting system
- GUI (DRDA based queries are fully zIIP eligible)



If you don't want to improve your Home Grown solution, find a vendor who exploits this technology







DSC and EDM provide detailed workload insights, including flushed statements:

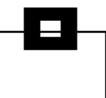
- SQL text
- Statement ID
- Date/time
- Current status
- Resource consumption
- Identification/environmental data







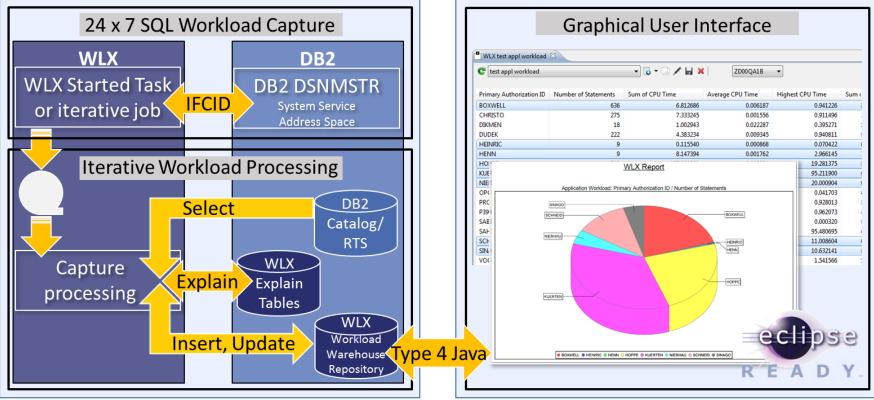


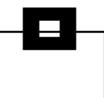


Efficient data collector for your desired scope of Audit

Mainframe Engine







Capture the data e.g. using a STC:

Run a started task 24x7 to catch all the IFCIDs that Db2 will be throwing and store the data.

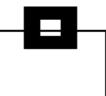


Externalize and process the data, such as every 60 min:

- customizable (e.g. 30 180 minutes)
- allow Ad hoc data refresh triggered via operator command for the started task (MODIFY)
- capture the SQL Text at trace time







<u>Use a GUI front end, preferably Eclipse:</u>

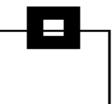
Exploit and integrate into Eclipse based GUI front ends

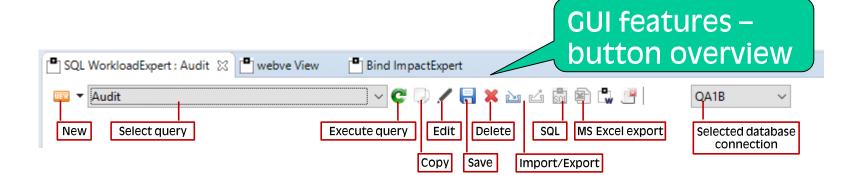
- GUIs can come as a Plug-in for
 - IBM Rational
 - IBM Data Studio
 - Eclipse native
- Existing Db2 connections are used to connect to the mainframe
- Interactive dialogs allow complex and powerful analysis
- Export features can create PDF reports and allow MS Excel hand over

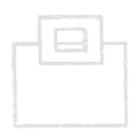










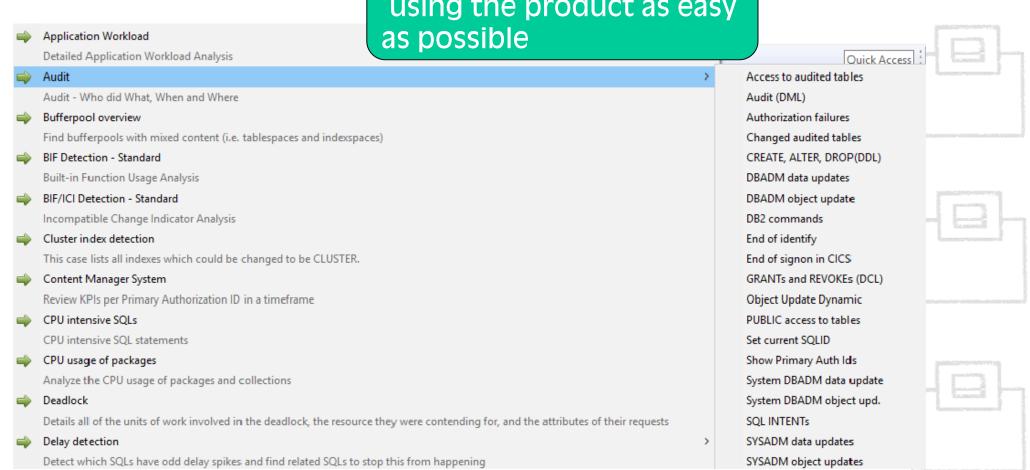


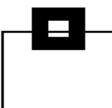


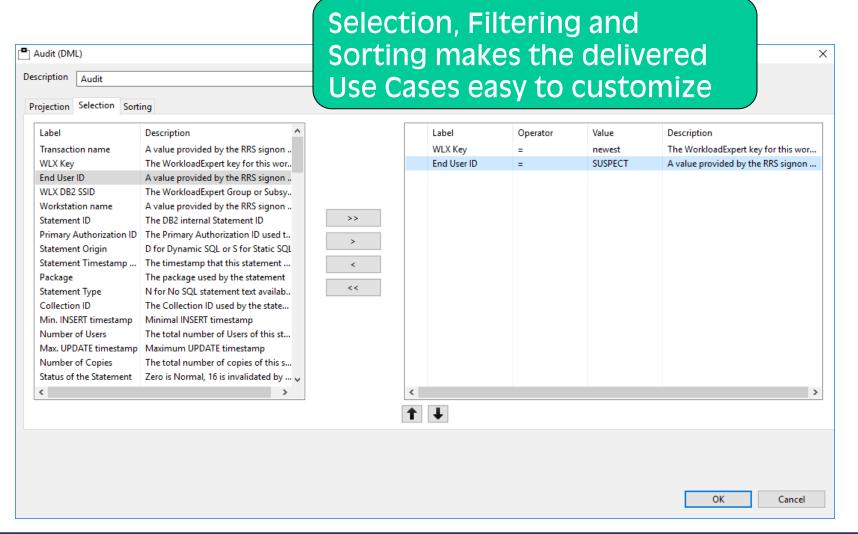


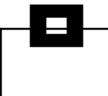


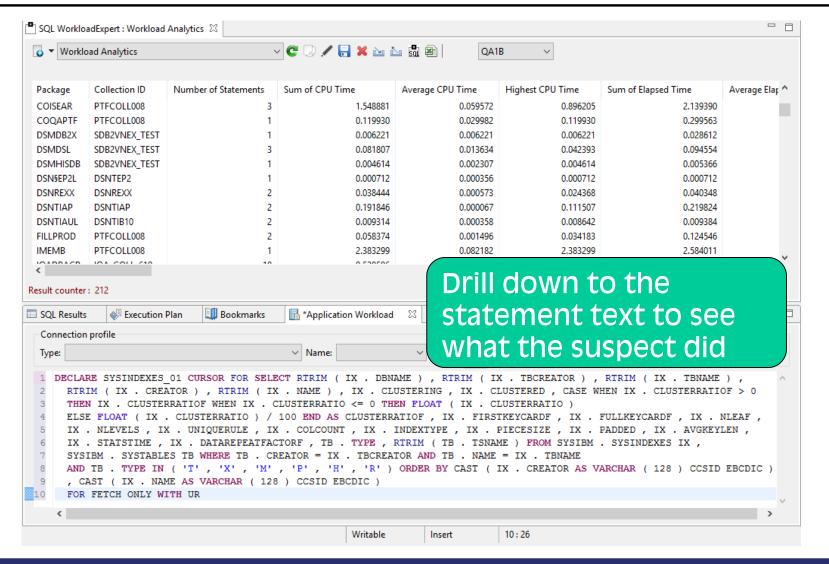
Delivered Use Cases make using the product as easy

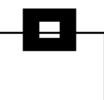




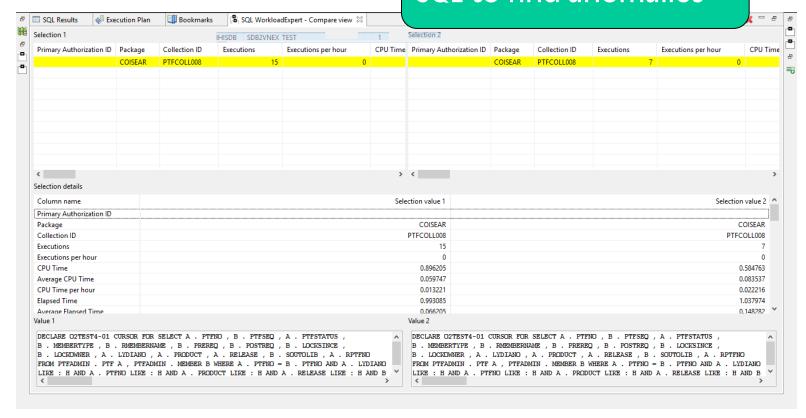








Compare workload and SQL to find anomalies

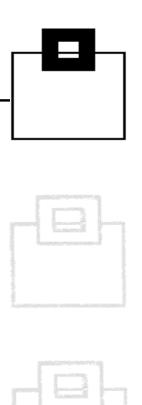


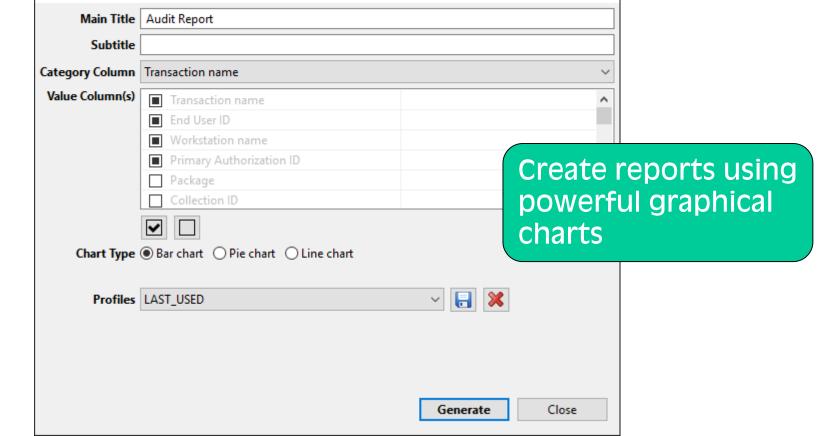






WLX Report





X



Choose how you'd like to find out who did what and when...

Access to audited tables

Audit (DML)

Authorization failures

Changed audited tables

CREATE, ALTER, DROP(DDL)

DBADM data updates

DBADM object update

DB2 commands

End of identify

End of signon in CICS

GRANTs and REVOKEs (DCL)

Object Update Dynamic

PUBLIC access to tables

Set current SQLID

Show Primary Auth Ids

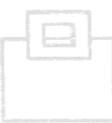
System DBADM data update

System DBADM object upd.

SQL INTENTS

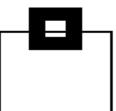
SYSADM data updates

SYSADM object updates

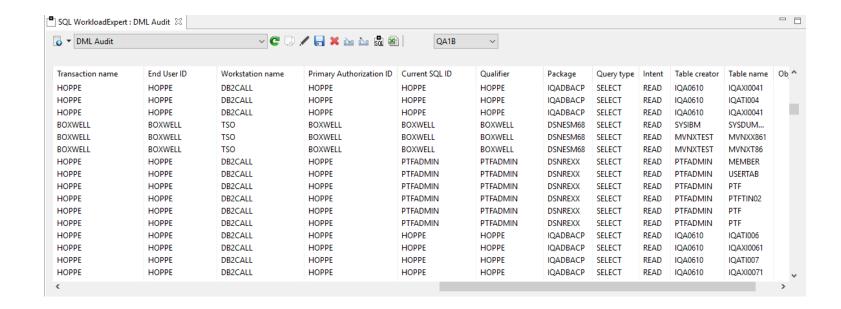


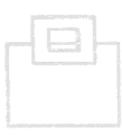






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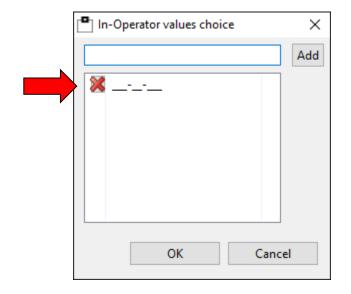








Use free text search capabilities to scan your entire workload for sensitive data = in-depth audit candidates (e.g. credit card numbers, social security numbers, ...)









Requirements:

- Capture DDL, DCL, DML from 'inside' as well as DDF
- Capture any activity in a UoR
- Capture static and dynamic SQL statements
- Show logon id as well as functional id
- Generate daily audit reports matching give filters
- Generate specific reports matching specific SQL statement classification
- Generate reports based on RACF id/group
- Generate unified reports for a data sharing group, as well as individual subsystem
- Email reports to Db2 Auditor group
- Capture Db2 online utilities
- Merge multiple systems reports







Setup:

- WLX STC HA implementation
 - STC at the LPAR/Db2 DS member level to assure continuous capturing even during LPAR restart
- Workload processing once a day to generate daily audit reports
 - Automated via job scheduler
 - All Db2 systems merged into a common report
 - Objects and activity (DML, DDL, DCL) filtered
 - Reports sent via Email
- Specific reporting as needed via GUI
 - In-depth suspect analysis
 - Banking authority quarterly/annual reports

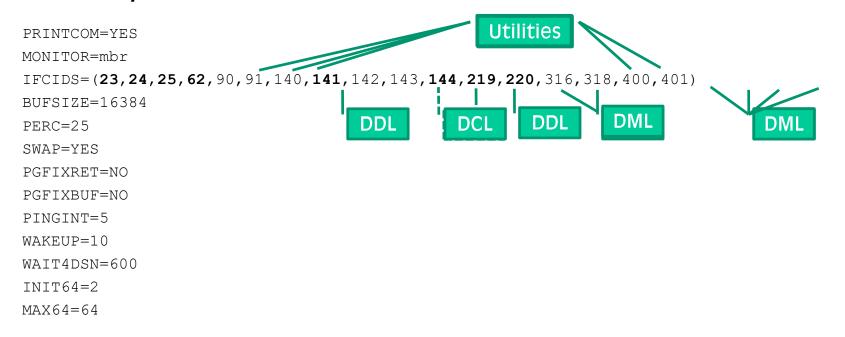






Customization:

- Capture DDL, DCL, DML from 'inside' as well as DDF
- Capture any activity in a UoR
- Capture static and dynamic SQL statement
- Capture Db2 online utilities









Using IFCIDs along with OPX buffers delivers in-depth information without the overhead of SMF processing:

23/24/25 Utility start/phase/stop (+219=Listdef+220=DSs)

90/91 Commands and their completion status

140 Authorization failures

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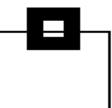
(+SYSPACKSTMT for the full SQL statement)

Add the correlation headers to get detailed authentication data

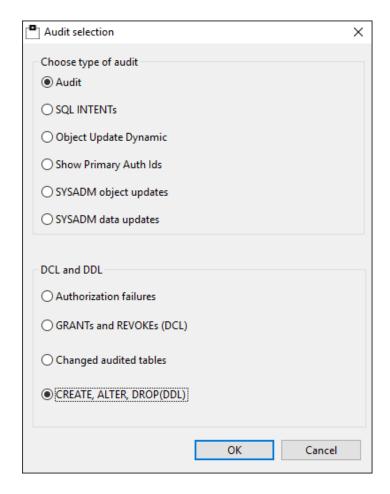


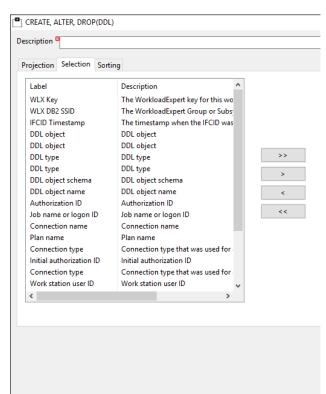






Show DDL activities:



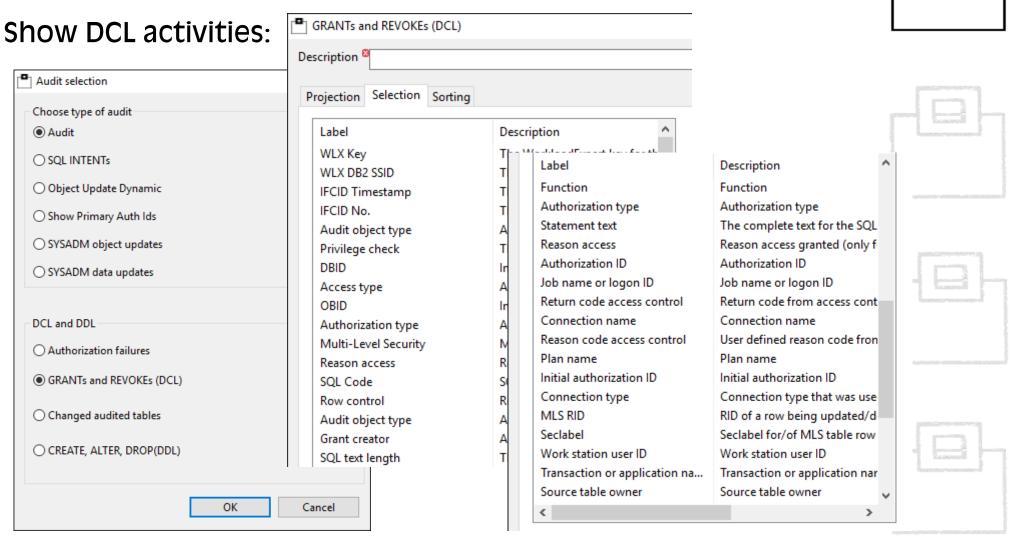


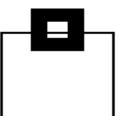












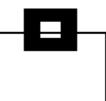
Access violations due to insufficient authorities:

WLX Key	WLX DB2 SSID	IFCID Timestamp	IFCID No.	Privilege check	Audit object type	Authorization type	Connection type	Return co
2015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.247943	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.289261	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-10-23-09.33.24.333858	QA1B	2015-10-28-11.50.07.325412	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.269156	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.339446	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2016-02-15-18.38.31.829844	QA1B	2016-02-16-12.58.21.406366	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.28.37.600644	140	SELECT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.28.37.603033	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.30.53.782964	140	INSERT	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.30.53.785690	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.31.55.923128	140	UPDATE	TABLE OR VIEW	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-13.31.55.930239	140	EXPLAIN	USER AUTH	PRIM/SEC	TSO FOREGROUND & BACKGROUND	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.39.339049	140	UPDATE	TABLE OR VIEW	PRIM/SEC	DB2 CALL ATTACH	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.39.341406	140	EXPLAIN	USER AUTH	PRIM/SEC	DB2 CALL ATTACH	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.43.521867	140	INSERT	TABLE OR VIEW	PRIM/SEC	DB2 CALL ATTACH	
2015-08-12-16.20.11.186065	QA1B	2015-08-14-15.22.43.524196	140	EXPLAIN	USER AUTH	PRIM/SEC	DB2 CALL ATTACH	

Result counter: 18







DML Reporting:

Label
Statement Timestamp
WLX DB2 SSID
Primary Authorization ID
Package
Collection ID
Primary Authorization ID
Sum of Executions
Transaction name
End User ID
Workstation name
Package CONTOKEN
Current SQL ID
Qualifier
First referred Table Qualifier
First referred Table Name
Statement text
Query no.

Description						
The timestamp that this statement was written into the SSC of						
The WorkloadExpert Group or Subsystem DB2 name for this v						
The Primary Authorization ID used to identify the application						
The package used by the statement						
The Collection ID used by the statement						
The Primary Authorization ID used to identify the application						
The total number of Executions						
A value provided by the RRS signon or resignon						
A value provided by the RRS signon or resignon						
A value provided by the RRS signon or resignon						
For Static SQL the CONTOKEN of the Package						
The Current SQL ID that is running the statement User provided id string						
The Qualifier used at Bind time for ur	Authorization ID					
The first table Qualifier in the stateme	Job name or logon ID					
The first table name in the statement	Connection name					
The complete text for the SQL statem	Plan name					
Query number	Initial authorization II					

Statement
User provided id string

Authorization ID

Job name or logon ID

Connection name
Plan name
Initial authorization ID

Connection type

Accounting

Work station user ID

Transaction or application na...

Workstation name

Context name

User ID

Authorization ID

Initial authorization ID

Connection type

Accounting

Work station user ID

Transaction or application na...

Transaction name

Transaction name

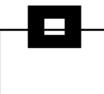
Transaction rame

User provided id string
Authorization ID
Job name or logon ID
Connection name
Plan name
Initial authorization ID
Connection type that was used for an access
Accounting token
Work station user ID
Transaction or application name
The endusers workstation name
Trusted context name

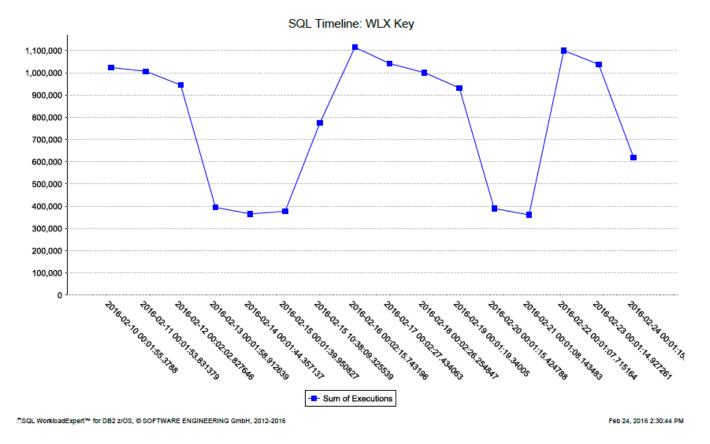


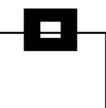




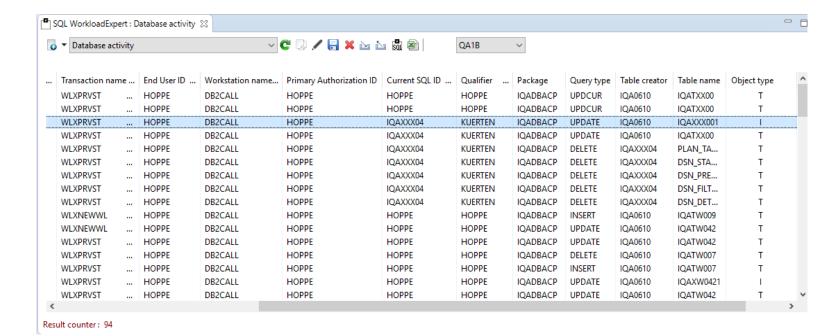


Detected anomalies: suspicious increase in SQL executions:





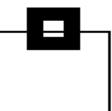
Show logon id as well as functional id:



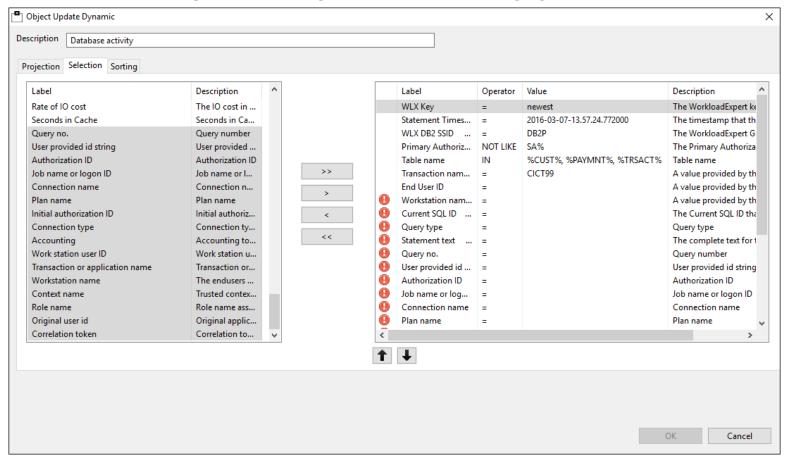


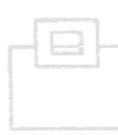






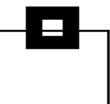
Generate daily audit reports matching give filters



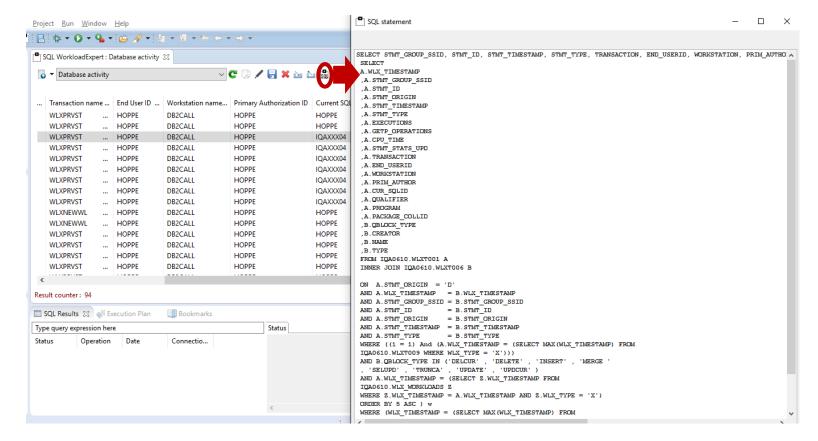








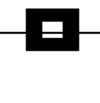
Generate daily audit reports matching give filters











Runtime & Costs:

- Capture STC < 15sec. CPU/month (3-way DS)
- 150k stmt. < 3min processing

Results:

- Fully automated report generation for authorities and internal/external auditors, provided via Email
- Exceptional workload detected and stopped within minutes
- Power User-IDs found, being used for daily work
- Access from VPN/WAN networks found
- Access violations detected
- 3rd party applications with update intent, but should actually be read







SQL WorkloadExpert for Db2 z/OS

So now you know...

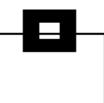
- Of course it is easier with the Audit component of □SQL
 WorkLoadExpert for Db2 z/OS
 - Data Warehouse
 - Extensible and Extendable
 - Low CPU cost
 - Fully based on official Db2 features and functions
 - Exploits Db2 security and compression
 - Is inside your protected environment
 - No new vulnerability
 - No time consuming implementation
 - Utilizes your existing investments







WLX typical use cases



Application Development:

- Application Workload Analysis: E.g. which machine load is produced by a certain Application?
- Explain Tool link (e.g. **SQL PerformanceExpert**, IBM DataStudio)
- Show same SQL on Multiple Schemas to detect "heavy-hitters"
- SQL Text Analysis for free text search (e.g.: BIF [Built-in Function] and UDF [User-Defined Functions] -usage, Java-formatted timestamps, etc.)
- View to detect "heavy-hitters" resulting from identical statements using different predicates
- Find unused (orphaned) SQL



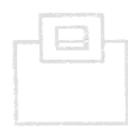




WLX typical use cases

Workload/Performance management:

- Workload-Change, Problem-Detection and Trending, Comparison of CPU consumption, I/O, execution rates, current KPIs and deltas – calculated and summarized to the costs of multiple apps
- Disc Problem Detection I/O Rates
- SQL KPIs Background Noise and Exceptions
- SELECT Only Table Detection (READ only activity)
- Delay Detection (All queries which are delayed)
- Up and Down Scaling of SQL Workloads
- DSC Flush Analysis
- CPU Intensive Statements
- Index Maintenance Costs







WLX functional packages of use cases

Database Administration:

- Find never used Objects (Tables, Indexes, and Tablespaces)
- Find never executed Packages

Audit and Security:

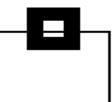
- AUDIT tables being accessed
- AUDIT Db2 data being accessed
- AUDIT data manipulation (insert/update/delete)
- See where updates came from (inside or outside the local network)
- See where data is being accessed from (IP address, intra-/extranet, etc.)
- SQL Text Analysis for free text search (BIF [Built-in Function] and UDF [User-Defined Functions] usage, Java-formatted timestamps, etc.)







Questions???



Many thanks for your attention and now....







